

Nathan Ross Emanuel

PROFESSIONAL EXPERIENCE

Jefferson University Hospital, Philadelphia, PA (Brooksource)

July 2015-August 2015

Support Technician

- Completion of site-wide circuit breaker retrieval and updating to current safety standards
- Corroborated with department to ensure proper cataloging and replacement of hardware

University of Pennsylvania Health System, Philadelphia, PA (Brooksource)

May 2014- August 2014

Desktop Technician

- Sped up imaging process allowing hundreds of desktops to be deployed quickly
- Managed specific application distribution for specialized desktop deployment
- Oversaw main deployment of desktop and workstation drop offs to eventual stations
- Briefly configured IDF switches to correct network paths and ports for installation
- 8 Story outpatient clinical facility

University of Pennsylvania Health System, Philadelphia, PA (Brooksource)

May 2013-May

2014

Desktop Technician

- Completed various ticket assignments on main campus as well as off-site locations
- Established connections to on-site workforce to allow proper desktop configurations and setups
- Deployed to various sites to backup data, replace old hardware/software, see through weekend/overnight jobs
- Performed extensive inventory of PC and telephones as part of pre-relocation or pre-migration analysis
- Provided clear, useable inventory and assessment documentation
- Worked independently while on project work – conscientious, communicative, dedicated, high energy technician
- Organized computer setup with an emphasis on proper distribution
- Configured deployed desktops for EPIC configuration
- Specialized in hardware and software management for site
- Facilitated rapid desktop imaging to allow mass deployment
- Aided in IDF Network switch setup on construction sites
- Upgraded operating room hardware/software
- Logged building inventory of phone stations and associated numbers

EDUCATION

Temple University, Philadelphia, PA

Anticipated Graduation June 2019

Bachelors of Science in Computer Science

Information and Technology Major

SKILLS

- Programming Languages: Java. Basic knowledge of C++, Python, HTML
- Tools: Excel, Visual Studio, IDLE, NetBeans
- Operating Systems: Win7/XP